

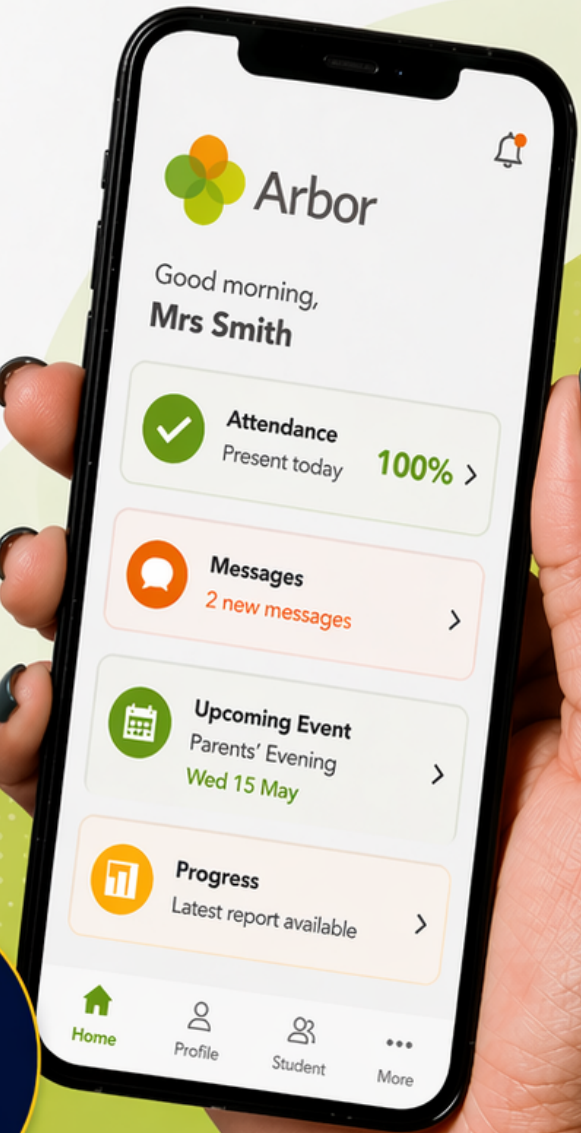
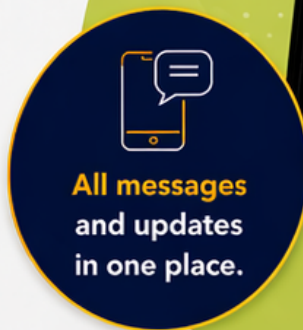


**RAINHILL
HIGH SCHOOL**

Parent Guide to Arbor

Everything you need to stay connected and informed.

-  **Track attendance**
-  **Message school**
-  **Stay informed**



WHAT'S INSIDE



GETTING STARTED

Step-by-step guide to download and log in



STAY CONNECTED

Send and receive messages with the school



IMPORTANT INFO

View notices, events, consents and school updates



YOUR CHILD

Track attendance, behaviour and progress

Keeping you informed. Supporting your child.



Welcome to Arbor

A simpler way to stay connected with your child's school life.

From April 2026, we will be using Arbor as our main system for communicating with parents and carers.

Arbor brings everything together in one place — allowing you to receive messages, track attendance, view important information and stay up to date with school life.



What's changing?

- ✓ Messages will now be sent through the Arbor app
- ✓ Notifications will appear instantly on your phone
- ✓ Letters and updates will be available in one place



Why you'll find it easier

- ✓ Everything in one place
- ✓ No more missed messages
- ✓ Quick and easy to use
- ✓ Available on your phone or computer

What you can do with Arbor



Attendance

View and track your child's attendance



Messages

Receive messages and updates from the school



Timetable & Events

See timetables and important dates and events



Progress

Stay up to date with your child's behaviour and progress



Stay Connected with School

You'll get instant alerts on your phone.

Messages, updates and information — all in one place.

Arbor makes it easy to receive important messages from school and keep up to date with everything that matters.



Goodbye Synergy and SMS

All messages and notifications will now be sent through the Arbor app. You'll get instant alerts so you never miss an important update.

How it works



Instant notifications

Receive alerts on your phone as soon as a new message arrives.



All in one place

View messages, letters and updates anytime in the Arbor app or on the parent portal.



Easy to find

Messages are organised so you can quickly find what you need.



You'll receive notifications for:

- ✓ School news and announcements
- ✓ Letters and important updates
- ✓ Event reminders and booking confirmations
- ✓ And much more...



Need help?

If you're not receiving messages or need support, please contact the school office.

We're here to help.

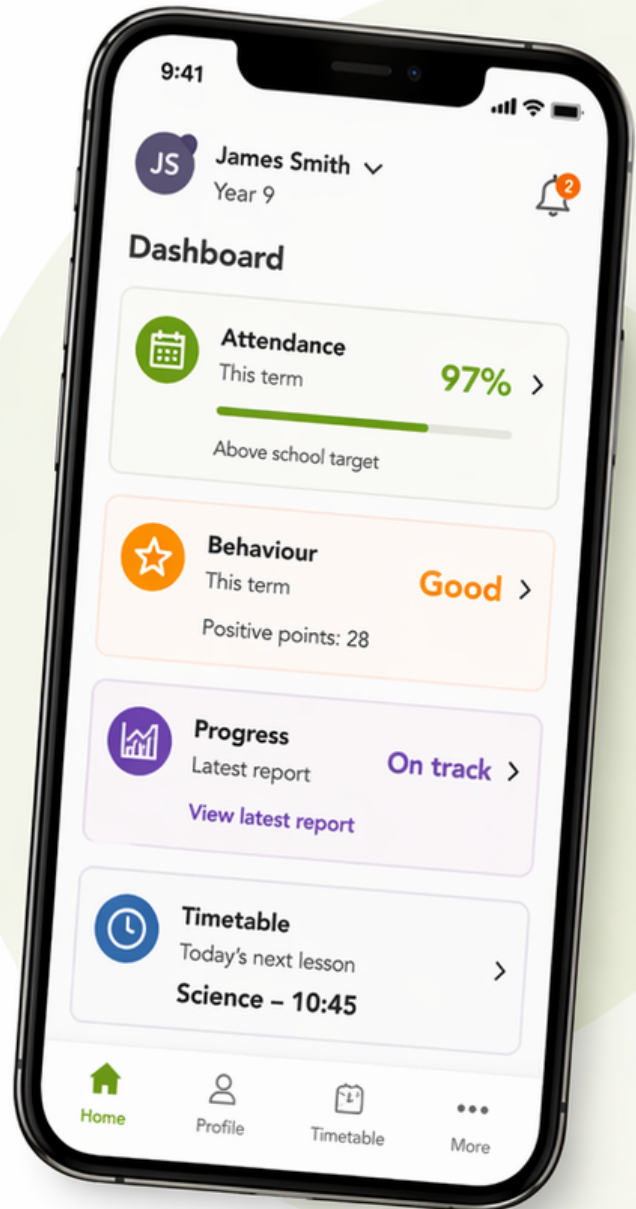




Your Child at a Glance

Everything you need to know
about your child, in one place.

The Arbor parent app gives you a clear
overview of your child's information,
attendance, behaviour and progress
— all in one simple dashboard.



One child or many, all in one app

If you have more than one child
at Rainhill High School, you can
switch between them easily.

Everything is just a tap away.

What you can see



Attendance

See attendance this term,
compare with school target
and view history.



Behaviour

Check positive points,
behaviour status and any
school comments.



Progress

View your child's latest
report and see how they
are getting on.



Timetable

See your child's timetable
and their next lesson
at a glance.



Keep important information in one place

- ✓ Personal details and contact information
- ✓ Medical information and consents
- ✓ Achievements and achievements
- ✓ Important dates and events



Anytime, anywhere

Use the Arbor app on your phone
or the Arbor portal on your computer.

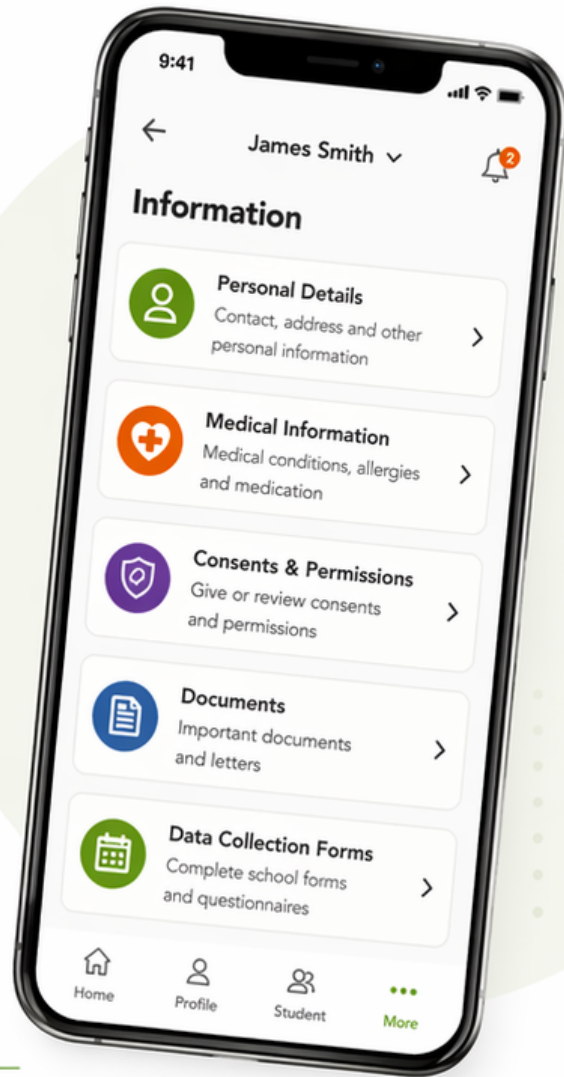




Keep Important Information Up to Date

Help us keep your child's information accurate and secure.

Arbor makes it easy to review and update your details, give consent and manage permissions online.



Quick and easy to manage!



Working together

Keeping your information up to date helps us keep your child safe and ensures you receive the right information at the right time.

What you can do in Arbor



Review your details

Check and update contact details, addresses and emergency contacts.



Share medical information

Keep medical conditions, allergies and medication information up to date.



Give consents and permissions

Provide consent for school activities and update permissions.



Complete forms

Fill in data collection forms and questionnaires when requested.



Stay informed

Receive reminders when something needs your attention.



Why it's important

Keeps your child safe
Accurate information ensures we can contact you and support your child when needed.

Better communication
Up-to-date details mean you receive the right messages, letters and updates.

Saves time
Manage everything in one place without the need for paper forms or phone calls.



Need help?

If you need help updating your information or have any questions, please contact the school office.



We're here to help. Thank you!

